

**CHARTER FIBERLINK
SC-CCO, LLC**

Betty Sanders
Director Regulatory Affairs
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March 29, 2012

FILED ELECTRONICALLY

Mr. Charles Terreni, Chief Clerk
Public Service Commission of South Carolina
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:



Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC's ("Charter") Tariff(s) No. 3. The following tariff pages listed below carry an effective date of March 30, 2012.

45 th Revised Page 2	5 th Revised Page 42	4 th Revised Page 48.1
6 th Revised Page 48.2	Original Page 48.2.1	2 nd Revised Page 48.3
1 st Revised Page 48.4	1 st Revised Page 48.5	1 st Revised Page 48.6
7 th Revised Page 52	5 th Revised Page 53.1	4 th Revised Page 54.1
1 st Revised Page 54.2	2 nd Revised Page 55	2 nd Revised Page 55.1
1 st Revised Page 55.2	2 nd Revised Page 56	

In this filing, Chart is updating rates and charges for new residential customers.

Questions regarding this filing may be directed to me at 314 288-3259 or to Sheerie Green at 314 288-3327.

Sincerely,


 Betty Sanders

Check Sheet

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision	Page	Revision
1	Original	30.1.1	3 rd Revised	48.1	4 th Revised*
2	45 th Revised*	30.1.2	2 nd Revised	48.2	6 th Revised*
3	4 th Revised	30.2	4 th Revised	48.2.1	Original*
3.1	Original	30.3	1 st Revised	48.3	2 nd Revised*
4	1 st Revised	30.4	2 nd Revised	48.4	1 st Revised*
5	Original	31	7 th Revised	48.5	1 st Revised*
6	Original	31.1	Original	48.6	1 st Revised*
7	1 st Revised	32	4 th Revised	49	10 th Revised
8	2 nd Revised	33	13 th Revised	50	18 th Revised
9	Original	33.1	6 th Revised	50.1	Original
10	3 rd Revised	34	11 th Revised	51	2 nd Revised
11	3 rd Revised	35	4 th Revised	52	7 th Revised*
12	4 th Revised	35.1	6 th Revised	52.1	1 st Revised
13	2 nd Revised	35.2	1 st Revised	53	11 th Revised
14	Original	36	3 rd Revised	53.1	5 th Revised*
15	Original	37	4 th Revised	54	1 st Revised
16	1 st Revised	37.1	2 nd Revised	54.1	4 th Revised*
16.1	Original	38	4 th Revised	54.2	1 st Revised*
16.2	1 st Revised	39	5 th Revised	55	2 nd Revised*
17	1 st Revised	40	4 th Revised	55.1	2 nd Revised*
18	1 st Revised	41	3 rd Revised	55.2	1 st Revised*
19	3 rd Revised	42	5 th Revised*	56	2 nd Revised*
20	3 rd Revised	42.1	3 rd Revised	56.1	Original
21	Original	43	3 rd Revised		
22	2 nd Revised	44	4 th Revised		
22.1	5 th Revised	44.1	1 st Revised		
22.2	Original	45	2 nd Revised		
23	4 th Revised	45.1	1 st Revised		
24	Original	46	9 th Revised		
25	Original	46.1	1 st Revised		
26	Original	46.2	1 st Revised		
27	3 rd Revised	46.3	Original		
28	5 th Revised	47	4 th Revised		
28.1	Original	47.1	2 nd Revised		
29	5 th Revised	48	2 nd Revised		
30	11 th Revised				
30.1	2 nd Revised				

*New/Revised this filing

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Charter Fiberlink SC-CCO, LLC

Issue Date: March 29, 2012

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5.7. Rates - Business Service

5.7.1. Recurring Rates

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted. All rates shown are on a per line basis and require purchase of a Charter Long Distance Service.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges. For those Services provided under contract terms which have an initial service period identified below, upon expiration of the initial service period, the Services shall automatically renew for the same service period term as originally contracted at Charter's then currently applicable business rates, unless either party gives thirty (30) days prior written notice to the other party before the expiration of the current service period.

	<u>Month To Month</u> <u>Maximum</u>	<u>12 Months</u> <u>or Longer</u> <u>Maximum</u>	<u>Contract</u> <u>24 Months</u> <u>Maximum</u>	<u>36 Months</u> <u>Maximum</u>	
Service Line¹	\$28.99	\$25.99	\$24.99	\$23.99	(T)
Additional Service Line²	\$25.99	\$23.99	\$22.99	\$20.99	
Business Line	\$59.99	\$39.99	\$37.99 ³	\$35.99 ³	(C)

The following per line/per month prices for business lines are available through our National Accounts Channel based on the number of lines purchased.

	<u>12 Month</u>	<u>24 Months</u> <u>or Longer</u>
0 – 99 Lines	\$39.98	\$37.98
100-499 Lines	\$35.98	\$34.18
500-999 Lines	\$31.98	\$30.39
1000 or More Lines	\$67.98	\$26.58

¹ Effective 2/01/11 existing customers who subscribe to the Basic Service Line will be "grandfathered" and allowed to retain this rate until: 1) service is disconnected due to customer's request 2) non pay disconnect of telephone service or 3) Customer is notified by the Telephone Company that the grandfathered rate has been discontinued.

² As of 4/16/07 this service will be unavailable to customer who don't currently subscribe. Existing customers who currently subscribe to this service will be "grandfathered" and allowed to retain this service until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued.

³ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

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5.7.5. Packages (Cont'd.)

Feature Package(s) (Cont'd.)

Solution Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting/Caller ID, Call Forwarding - Selective, Call Forwarding - Variable, Call Return¹, Call Screening, Call Transfer², Repeat Dialing¹, Selective Call Acceptance, Speed Dial 30 and Three-Way Calling. This package may be combined with any business line.

(T)

	<u>Month-To-Month Maximum Charge</u>	<u>12 Months or Longer Maximum Charge</u>	<u>Contract 24 Months Maximum Charge</u>	<u>36 Months or Longer Maximum Charge</u>	
Business Line	\$20.99	\$18.99	\$16.99 ³	\$15.99 ³	(C)
Additional ⁴ Line	\$18.99	\$15.99	\$12.99	\$11.99	(T)

Solution Plus Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding- Selective, Call Forwarding - Variable, Call Return¹, Call Screening, Call Transfer² Repeat Dialing¹, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting. This package may be combined with any business line.

(T)

(T)

	<u>Month-To-Month Maximum Charge</u>	<u>12 Months or Longer Maximum Charge</u>	<u>Contract 24 Months Maximum Charge</u>	<u>36 Months or Longer Maximum Charge</u>	
Business Line	\$20.99	\$18.99	\$16.99 ³	\$15.99 ³	(C)
Additional ⁴ Line	\$18.99	\$15.99	\$12.99	\$11.99	(T)

Select Package is an optional feature package, including Hunting and Caller ID. The monthly recurring charge is \$5.00

¹ This feature may not be compatible with hunting.

² Available where technically feasible.

³ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

⁴ As of 4/16/07 this service will be unavailable to customers who don't currently subscribe.

Existing customers who currently subscribe to this service will be "grandfathered" and allowed to retain this service until:

1. the service is discontinued and/or moved at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued.

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5.7.5. Packages (Cont'd.)

Feature Package(s) (Cont'd.)

Basic Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer and Do Not Disturb.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	(T)
Per Line ¹	\$5.99	\$5.99	\$5.99	\$5.99	(C)

Basic Package Phone Plus is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Call Forward Not Reachable and Do Not Disturb.

	<u>Month To Month Maximum</u>	<u>Contract 12 Months or Longer Maximum</u>	(N)
Per Line	\$13.98	\$11.08	(N)

The following per line/per month prices for the Basic Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Month or Longer</u>	(T)
0-99 Lines	\$11.98	
100-499 Lines	\$9.58	
500-999 Lines	\$8.38	
1000 or More Lines	\$7.18	(M)

¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

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5.7.5. Packages (Cont'd.)

Feature Package(s) (Cont'd.)

Advanced Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls.

	<u>Month-To-Month</u>	<u>12 Months or Longer</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	
Per Line	\$15.99	\$13.99	\$12.99 ¹	\$11.99 ¹	(T) (C)

The following per line/per month prices for the Advanced Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Month</u>	<u>24 Month or Longer</u>	
0-99 Lines	\$27.98	\$25.98	(T)
100-499 Lines	\$22.38	\$20.78	
500-999 Lines	\$19.58	\$18.18	
1000 or More Lines	\$16.78	\$15.58	

¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

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5.7.5. Packages (Cont'd.)

Feature Package(s) (Cont'd.)

Complete Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls, CommPilot Call Manager, Outlook Integration, Priority Alert/Ringing, Simultaneous Ring Personal, Directed Call Pickup, Remote Office, Sequential Ring, Diversion Inhibitor, Distinctive Alert/Ring, Call Notify and Voice Mail

	<u>Month-To-Month</u>	<u>12 Months or Longer</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	
Per Line	\$26.99	\$24.99	\$23.99 ¹	\$22.99 ¹	(T) (C)

The following per line/per month prices for the Complete Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Month</u>	<u>24 Month or Greater</u>
0-99 Lines	\$49.98	\$47.98
100-499 Lines	\$39.98	\$38.38
500-999 Lines	\$34.98	\$33.58
1000 or More Lines	\$29.98	\$28.78

¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

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5.7.5. Packages (cont'd)

Charter Business Bundle®

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Internet is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Charter Business Bundle® - regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month or Longer Contract	24 Month Contract	36 Month Or Longer Contract	(T)
Basic Line ¹	\$24.30	\$22.09	\$20.98	\$19.88	
Business Line	\$53.98	\$35.98	\$34.18 ²	\$32.38 ²	(C)
Solution Package	\$17.67	\$15.46	\$14.35 ²	\$13.25 ²	
Solution Plus Package	\$17.67	\$15.46	\$14.35 ²	\$13.25 ²	
Select Package	\$5.53	\$5.53	\$5.53 ²	\$5.53 ²	(C)
Basic Package	\$10.78	\$10.78	\$10.78 ²	\$10.78 ²	(C)
Advanced Package	\$28.78	\$25.18	\$23.38 ²	\$21.58 ²	
Complete Package	\$48.58	\$44.98	\$43.18 ²	\$41.38 ²	(C)

The following per line/per month prices for the Charter Business Bundle Business Line are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Months</u>	<u>24 Months or Longer</u>
0-99 Lines	\$35.98	\$34.18
100-499 Lines	\$32.38	\$30.76
500-999 Lines	\$28.78	\$27.34
1000 or More Lines	\$25.18	\$23.92

¹ Effective 2/01/11 existing customers who subscribe to the Business Line-Month to Month for \$24.30 will be "grandfathered" and allowed to retain this rate until: 1) service is disconnected due to customer's request, 2) non pay disconnect of telephone service or 3) Customer is notified by the Telephone Company that the grandfathered rate has been discontinued.

² As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

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5.7.5. Packages (cont'd)

The following per line/per month Charter Business Bundle Feature Packages are available through our National Accounts Channel based on the number of lines purchased.

	<u>12 Month</u>	<u>24 Month</u>
<u>Basic</u>		
0-99 Lines	\$ 10.78	\$ 10.78
100-499 Lines	\$ 8.62	\$ 8.62
500-999 Lines	\$ 7.54	\$ 7.54
1000+ Lines	\$ 6.46	\$ 6.46
<u>Advanced</u>		
0-99 Lines	\$ 25.18	\$ 23.38
100-499 Lines	\$ 20.14	\$ 18.70
500-999 Lines	\$ 17.62	\$ 16.36
1000+ Lines	\$ 15.10	\$ 14.02
<u>Complete</u>		
0-99 Lines	\$ 44.98	\$ 43.18
100-499 Lines	\$ 35.98	\$ 34.54
500-999 Lines	\$ 31.48	\$ 30.22
1000+ Lines	\$ 26.98	\$ 25.90

Charter Business Bundle® - regulated service and two non-regulated services

The customer must purchase the regulated service shown and both Charter Business® Video and Charter Business® Internet to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current rate for the remaining services.

	Month to Month	12 Month Contract	24 Month Contract	36 Month Or Longer Contract
Basic Line ^{1 2}	\$22.87	\$20.79	\$19.75	\$18.71
Business Line ¹	\$47.98	\$31.98	\$30.38	\$28.78
Solution Package ¹	\$16.63	\$14.55	\$13.51	\$12.47
Solution Plus Package ¹	\$16.63	\$14.55	\$13.51	\$12.47
Select Package ¹	\$5.20	\$5.20	\$5.20	\$5.20
Basic Package ¹	\$9.58	\$9.58	\$9.58	\$9.58
Advanced Package ¹	\$25.58	\$22.38	\$20.78	\$19.18
Complete Package ¹	\$43.18	\$39.98	\$38.38	\$36.78

¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

² Effective 2/1/11 existing customers who subscribe to the Business Line Month to Month rate of \$17.59 will be grandfathered and allowed to retain this rate until 1) service is disconnected due to customer's request 2) non pay disconnect of telephone service or 3) Customer is notified by the Telephone Company that the grandfathered rate has been discontinued.

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5.7.5. Packages (cont'd)

The following per line/per month prices for Charter Business Bundle Business Lines are available through our National Accounts Channel only and are based on the number of lines purchased.

Business Line	<u>12 Months</u>	<u>24 Months</u> <u>or Longer</u>
0-99 Lines	\$15.99	\$15.19
100-499 Lines	\$14.39	\$13.67
500-999 Lines	\$12.79	\$12.15
1000 or More Lines	\$11.19	\$10.63

(M)

(M)

The following per line/per month Charter Business Bundle Feature Packages are available through our National Accounts Channel based on the number of lines purchased.

	<u>12 Month</u>	<u>24 Month</u> <u>Or Longer</u>
<u>Basic</u>		
0-99 Lines	\$ 9.58	\$ 9.58
100-499 Lines	\$ 7.66	\$ 7.66
500-999 Lines	\$ 6.70	\$ 6.70
1000+ Lines	\$ 5.74	\$ 5.74
<u>Advanced</u>		
0-99 Lines	\$ 22.38	\$ 20.78
100-499 Lines	\$ 17.90	\$ 16.62
500-999 Lines	\$ 15.66	\$ 14.54
1000+ Lines	\$ 13.42	\$ 12.46
<u>Complete</u>		
0-99 Lines	\$ 39.98	\$ 38.38
100-499 Lines	\$ 31.98	\$ 30.70
500-999 Lines	\$ 27.98	\$ 26.86
1000+ Lines	\$ 23.98	\$ 23.02

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Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
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5. BASIC LOCAL EXCHANGE SERVICE

5.7.1 Basic Line Rates¹

1st Line

Month to Month	\$ 21.99
12 Month	\$ 19.99
24 Month	\$ 18.99
36 Month	\$ 17.99

Additional Line²

Month to Month	\$ 19.99
12 Month	\$ 17.99
24 Month	\$ 16.99
36 Month	\$ 15.99

5.7.1 Business Line Rates

Month to Month	\$ 29.99
12 Month or Longer	\$ 19.99
24 Month ³	\$ 18.99
36 Month ³	\$ 17.99

(T)
(C)
(C)

5.7.1 Bundle Business Lines available through National Accounts Channel

12 Month	
0-99 Lines	\$19.99
100-499 Lines	\$17.99
500-999 Lines	\$15.99
1000 or More Lines	\$13.99
24 Months or Longer	
0-99 Lines	\$18.99
100-499 Lines	\$17.09
500-999 Lines	\$15.19
1000 or More Lines	\$13.29

¹ Effective 2/01/11 existing customers who subscribe to the Basic Line rates will be "grandfathered" and allowed to retain this rate until: 1) service is disconnected due to customer's request; 2) non pay disconnect of telephone service or 3) Customer is notified by the Telephone Company that the grandfathered rate has been discontinued.

² As of 4/16/07 additional lines will be unavailable to customers who don't currently subscribe. In addition, existing customers will be "grandfathered" at \$8.00 for Caller ID and \$7.00 for Call Waiting/Cancel Call Waiting until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rate has been discontinued.

³ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

(N)
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Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.4 Service and Equipment Charges			
	Extended Referral Message	\$ 2.00	
	Directory Listing Change	\$ 10.00	
	Returned Check Charge	\$ 25.00	
	Telephone Number Change	\$ 20.00	
	New Installation	\$ 50.00	(I)
	New Installation (3 or more lines)	\$ 25.00	
	Add additional jack on new Installation	\$ 30.00	
	Add phone jack to existing account (Note 1)	\$75.00	
	Service Dispatch	\$ 45.00	
	Reconnection	\$ 30.00	
	Non Pay Reconnection	\$ 30.00	
	Add Phone Line (subsequent dispatch) (Note 1)	\$ 75.00	
	Reconfigure Existing Jack (Note 1)	\$ 75.00	
	Repair/Maintenance(customer caused incidents) Regular Time: Mon.-Sat 8a.m.-8p.m.	\$ 115.00 per dispatch	
	Overtime: Mon.-Sat 8p.m. – 8a.m.	\$ 175.00 per dispatch	
	Premium: Sundays & Holidays	\$ 230.00 per dispatch	
	Remote Number Forwarding	\$ 25.00	
	One time installation charge per telephone number		
	Voice Trunk Disaster Recovery	\$ 150.00	

Note 1: Nonrecurring charges include the service dispatch charge

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5.7.5. Packages

Solution Package

Basic Line		
Month to Month	\$ 15.99	
12 Month or Longer	\$ 13.99	(T)
24 Month ¹	\$ 12.99	(C)
36 Month ¹	\$ 11.99	(C)
Additional Line ²		
Month to Month	\$ 13.99	
12 Month	\$ 11.99	
24 Month	\$ 9.99	
36 Month	\$ 8.99	

Solution Plus Package

Basic Line		
Month to Month	\$ 15.99	
12 Month or Longer	\$ 13.99	(T)
24 Month ¹	\$ 12.99	(C)
36 Month ¹	\$ 11.99	(C)
Additional Line ²		
Month to Month	\$ 13.99	
12 Month	\$ 11.99	
24 Month	\$ 9.99	
36 Month	\$ 8.99	

Basic Package ¹		
Month to Month	\$ 5.99	(C)
12 Month	\$ 5.99	
24 Month	\$ 5.99	(C)
36 Month	\$ 5.99	

Basic Package Phone Plus		
Month to Month	\$ 6.99	(N)
12 Months or Longer	\$ 5.54	(N)

Basic Package prices available through National Accounts Channel

12 Months or Greater	
0-99 Lines	\$ 5.99
100-499 Lines	\$ 4.79
500-999 Lines	\$ 4.19
1000 or More Lines	\$ 3.59

Select Package	\$ 5.00 per month	(N)
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¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

² As of 4/16/07 this service will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to this service will be "grandfathered" and allowed to retain this service until:

1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued.

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5.7.5. Packages (Cont'd)

Advanced Package

Month to Month	\$ 15.99	
12 Month ¹	\$ 13.99	(C)
24 Month ¹	\$ 12.99	(C)
36 Month ¹	\$ 11.99	(C)
12 Months or Longer	\$11.10	(N)

Advanced Package prices available through National Accounts Channel

12 Months	
0-99 Lines	\$13.99
100-499 Lines	\$11.19
500-999 Lines	\$ 9.79
1000 or More Lines	\$ 8.39

Advanced Package prices available through National Accounts Channel

24 Months or Greater	
0-99 Lines	\$ 12.99
100-499 Lines	\$ 10.39
500-999 Lines	\$ 9.09
1000 or More Lines	\$ 7.79

Complete Package

Month to Month ¹	\$ 26.99	(C)
12 Month ¹	\$ 24.99	
24 Month ¹	\$ 23.99	
36 Month ¹	\$ 22.99	(C)
Month to Month	\$25.99	
12 Months or Longer	\$17.77	(N)

Complete Package prices available through National Accounts Channel

12 Month	
0-99 Lines	\$ 24.99
100-499 Lines	\$ 19.99
500-999 Lines	\$ 17.49
1000 or More Lines	\$ 14.99
24 Months or Greater	
0-99 Lines	\$ 23.99
100-499 Lines	\$ 19.19
500-999 Lines	\$ 16.79
1000 or More Lines	\$ 14.39

¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

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5.7.5. Packages (cont'd)

Charter Business Bundle® regulated service and one non-regulated service

Basic Line ¹		
Month to Month	\$ 18.69	
12 Month	\$ 16.99	
24 Month	\$ 16.14	
36 Month	\$ 15.29	
Solution Package ¹		
Month to Month	\$ 13.59	
12 Month	\$ 11.89	
24 Month	\$ 11.04	
36 Month	\$ 10.19	
Solution Plus ¹		
Month to Month	\$ 13.59	
12 Month	\$ 11.89	
24 Month	\$ 11.04	
36 Month	\$ 10.19	
Select Package ¹		
Month to Month	\$ 4.25	
12 Month	\$ 4.25	
24 Month	\$ 4.25	
36 Month	\$ 4.25	
Business Line		
Month to Month	\$ 26.99	
12 Month or Longer	\$ 17.99	(T)
24 Month ²	\$ 17.09	(C)
36 Month ²	\$ 16.19	(C)
Solution Package		
Month to Month	\$ 14.39	
12 Month or Longer	\$ 12.59	(T)
24 Month ²	\$ 11.59	(C)
36 Month ²	\$ 10.79	(C)
Solution Plus		
Month to Month	\$ 14.39	
12 Month or Longer	\$ 12.59	(T)
24 Month ²	\$ 11.69	(C)
36 Month ²	\$ 10.79	(C)
Select Package		
Month to Month	\$ 4.50	
12 Month or Longer	\$ 4.50	(T)
24 Month ²	\$ 4.50	(C)
36 Month ²	\$ 4.50	(C)

¹ Effective 2/01/11 existing customers who subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) service is disconnected due to customer's request 2) non pay disconnect of telephone service or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

² As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

(N)
|
(N)

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5.7.5. Packages (cont'd)

Charter Business Bundle® regulated service and one non-regulated service

Basic Package ¹		(C)
Month to Month	\$ 5.39	
12 Month	\$ 5.39	
24 Month	\$ 5.39	
36 Month	\$ 5.39	
Basic Package Phone Plus		(N)
Month to Month	\$ 6.29	
12 Months or Longer	\$ 4.99	(N)
Advanced Package		
Month to Month	\$ 14.39	
12 Month ¹	\$ 12.59	(C)
24 Month ¹	\$ 11.69	
36 Month ¹	\$ 10.79	(C)
12 Months or Longer	\$ 9.99	(N)
Complete Package		
Month to Month ¹	\$ 24.29	(C)
12 Month ¹	\$ 22.49	
24 Month ¹	\$ 21.59	
36 Month ¹	\$ 20.69	(C)
Month to Month	\$ 23.39	(N)
12 Months or Longer	\$ 15.99	(N)

Prices for Business Bundle Lines available through National Accounts Channel

12 Months	
0-99 Lines	\$ 17.99
100-499 Lines	\$ 16.19
500-999 Lines	\$ 14.39
1000 or More Lines	\$ 12.59
24 Months or Longer	
0-99 Lines	\$ 17.09
100-499 Lines	\$ 15.38
500-999 Lines	\$ 13.67
1000 or More Lines	\$ 11.96

(M)
(M)

¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

(N)
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(N)

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5.7.5. Packages (cont'd)

Prices for Business Bundle feature packages available through National Accounts Channel

(M)

Basic

12 Months

0-99 Lines	\$ 5.39
100-499 Lines	\$ 4.31
500-999 Lines	\$ 3.77
1000+ Lines	\$ 3.23

24 Months

0-99 Lines	\$ 5.39
100-499 Lines	\$ 4.31
500-999 Lines	\$ 3.77
1000+ Lines	\$ 3.23

Advanced

12 Months

0-99 Lines	\$ 12.59
100-499 Lines	\$ 10.07
500-999 Lines	\$ 8.81
1000+ Lines	\$ 7.55

(M)

Advanced

24 Months

0-99 Lines	\$ 11.69
100-499 Lines	\$ 9.35
500-999 Lines	\$ 8.18
1000+ Lines	\$ 7.01

Complete

12 Months

0-99 Lines	\$ 22.49
100-499 Lines	\$ 17.99
500-999 Lines	\$ 15.74
1000+ Lines	\$ 13.49

24 Months

0-99 Lines	\$ 21.59
100-499 Lines	\$ 17.27
500-999 Lines	\$ 15.11
1000+ Lines	\$ 12.95

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Charter Business Bundle® regulated service and two non-regulated services

Basic Line ^{1 2}			(C)
Month to Month	\$	17.59	
12 Month	\$	15.99	
24 Month	\$	15.19	
36 Month	\$	14.39	
Business Line ²			
Month to Month	\$	23.99	
12 Month	\$	15.99	
24 Month	\$	15.19	
36 Month	\$	14.39	
Solution Package ²			
Month to Month	\$	12.79	
12 Month	\$	11.19	
24 Month	\$	10.39	
36 Month	\$	9.59	
Solution Plus ²			
Month to Month	\$	12.79	
12 Month	\$	11.19	
24 Month	\$	10.39	
36 Month	\$	9.59	
Select Package ²			
Month to Month	\$	4.00	
12 Month	\$	4.00	
24 Month	\$	4.00	
36 Month	\$	4.00	
Basic Package ²			
Month to Month	\$	4.79	
12 Month	\$	4.79	
24 Month	\$	4.79	
36 Month	\$	4.79	
Advanced Package ²			
Month to Month	\$	12.79	
12 Month	\$	11.19	
24 Month	\$	10.39	
36 Month	\$	9.59	
Complete Package ²			
Month to Month	\$	21.59	
12 Month	\$	19.99	
24 Month	\$	19.19	
36 Month	\$	18.39	(C)

¹ Effective 2/01/11 existing customers who subscribe to the Basic Line service will be "grandfathered" and allowed to retain this rate until: 1) service is disconnected due to customer's request 2) non pay disconnect of telephone service or 3) Customer is notified by the Telephone Company that the grandfathered rate has been discontinued.

² As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

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